



FIELD DAY & MIGHTY HOOPLA FESTIVAL 2018

PUBLIC ENGAGEMENT – DROP IN SESSIONS

Phone calls

Residents were encouraged to contact the organisers Community Hub in the first instance. However, EventLambeth team were also contacted.

EventLambeth out of hour's number received these calls over the event days.

Some callers to the out of hours number would have also called the community Hub. Figures reflect total number of calls received and not total number of individuals who made calls.

| Complaint Type | Day 1 Field Day | Day 2 Field Day | Day 3 (Mighty Hoopla) | Total |
|--|-----------------|-----------------|-----------------------|-----------|
| Noise | 2 | 4 | 11 | 17 |
| Damage/Public urination/waste | 0 | 0 | 0 | 0 |
| General concern/ Unhappy with the event taking place | 0 | 0 | 0 | 0 |
| Security/ Parking/Traffic | 3 | 1 | 0 | 4 |
| Public nuisance | 0 | 0 | 0 | 0 |
| Total | 5 | 5 | 11 | 21 |

One of the noise complaints on the Friday was about helicopters in the area, the resident believed that they were event related – there was a HEMS in the area dealing with a non-event issue.

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Noise

EventLambeth procured Vanguardia to act as acoustic consultant for the Council, monitoring levels and responding to residents calls.

Vanguardia have done this in previous years and have also provided guidance to the licensing Sub-committee on license applications for events in parks and open spaces.

They are independent of the event organisers and council. They work onsite and around the wider residential areas to monitor sound levels. Vanguardia were able to respond to call received and travel where possible to location to take noise readings.

For 2018 we also had a member of the Council's Community Safety Team who manages noise issues in the Borough to accompany the Vanguardia Consultant. This provided a further level of reassurance to those who may have logged calls with the Council and requested visits.

Vanguardia reported that there were no breaches of the sound levels set for the event.



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Emails

Emails were also received, logged and actioned by the EventLambeth staff.

Some residents might have emailed and then called both the out of hour number and the community hub numbers. So the table reflects total number of emails received.

EventLambeth Staff worked closely with the Community Hub team over the course of the weekend. Sharing all phone call and email feedback.

| Complaint Type | Pre event | Day 1 Field Day | Day 2 Field Day | Day 3 (Mighty Hoopla) | Post event | Total |
|--|-----------|-----------------|-----------------|--|------------|-----------|
| Noise | 3 | 3 | 2 | 5 | 5 | 18 |
| Damage/Public urination/waste | 2 | 1 | 2 | 0 | 2 | 7 |
| General concern/ Unhappy with the event taking place | 15 | 1 | 1 | 0 | 7 | 24 |
| Security/ Parking/Traffic | 3 | 0 | 0 | 1 | 3 | 7 |
| Public nuisance | 1 | 0 | 0 | 0 (1 included on complaint around noise) | 0 | 1 |
| Other | 0 | 0 | 0 | 1 | 3 | 4 |
| Total | 24 | 5 | 5 | 7 | 20 | 61 |



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Reinstatement

Following the de-rig of Field Day & the Mighty Hoopla an extensive site walk-through was undertaken to establish areas of damage and the best methods of addressing them.

- External company Talbots were contracted to undertake all reinstatement work.
- Reinstatement work had to be carefully managed due to impact on continued hot weather.
- Aim of the initial reinstatement was to ensure that the areas impacted were safe for the Lambeth Country Show to use. This involved some areas being re-turfed.

- Other areas were levelled with reseeding agreed post Country Show.
- Regular site visits were held to assess the conditions of the reinstatement, attended by representatives from Lambeth Landscapes, EventLambeth, the event organisers and Talbot Farm.
- Post Lambeth Country Show the ground was reassessed and given the ongoing fine weather it was agreed that to give reseeding the best chance it was worth waiting until the weather was cooler and damper – the final work started in the first week of September and was completed in the second week.

Herne Hill gate will be repaired at the end of October.

Ongoing negotiations around the repair of the tarmac with the contractors impact on timelines to repair.

We are looking to do more than a patch job on the tarmac relaying some areas so that it will last longer and is suitable for the vehicles that use it.